**PUBLICITY / COMMUNICATION**

The percentages below represent the responses from 132 patients who replied to our questionnaire. This survey as compiled is not a true reflection of the patient population as 129 replies were from white ethnic groups and only 3 responses from other ethnicities.

**WE ASKED**

How do you rate the publicised information on opening times?

|  |  |  |
| --- | --- | --- |
| Good | Satisfactory | Poor |
| 37% | 46% | 17% |

**PRACTICE RESPONSE:** The Practice publicises their core opening hours next to the door at both Surgeries. The website and Practice Information Leaflet also publicises these times.

Would you recommend The Mathews Practice to friends and family?

|  |  |  |
| --- | --- | --- |
| Yes | No | Unsure |
| 80% | 3% | 17% |

**PRACTICE RESPONSE:** The Practice is pleased with this response and thanks patients for their positive responses.